

# Harmony Pet Clinic Client Agreement

I request that my dog(s) be accepted into the Harmony Pet Clinic Dog Day Care (the 'Facility or HPC), boarding or other programs offered by this facility. In accepting my dog(s) into the programs, I acknowledge that the Facility will be relying on my understanding and agreement with the provisions of this Agreement. I understand and agree that (**read and initial each box below**):

- Every dog reacts differently and animals, by nature, are unpredictable and, therefore, present a certain level of risk. I acknowledge and understand there are certain risks involved in participating in day care or boarding and in owning, training, caring for, handling and being in the presence of dogs, including but not limited to injuries to people, property and animals resulting from dog fights, dog bites to humans or other dogs and the transmission of disease.
- In case of emergency or for the use of the Canine Cab services, I recognize the risks of injury that accompany said transport and acknowledge that this Agreement is being relied upon by this Facility to permit transport of my dog to and from the Facility or any other necessary location. I accept any and all conditions, rules and regulations promulgated by this Facility associated with the activities, use of the facilities and transport, and hereby agree to comply with them.
- Dogs not familiar with the Facility may experience separation anxiety when apart from their human companions.
- Dogs not regularly exposed to the level of activity at the Facility may feel the discomfort of sore muscles, sore joints and fatigue, and dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises or abrasions on the feet (Raw Paw).
- Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, behavior problems and/or acting out.
- Dogs at play during day care get dirty. Dogs with longer hair can get matted from the level of activity at day care. Baths and brush outs can be requested and scheduled. Excessively long toenails may cause injury. I will be notified if my dog's nails are too long. If, at my next visit, the nails have not been trimmed, the Facility will have them trimmed at my expense.
- There are extra risks to my puppy of contracting disease or illness by entering the day care or boarding program without being fully vaccinated.
- Water is available at all times; however, my dog may still be thirsty after day care. I will be aware of their water intake as excessive amounts may cause an upset stomach or other problems.
- Dramatic changes in food and/or food quality may cause upset stomachs, diarrhea, and/or colitis.
- Any behavior deemed dangerous or inappropriate by Facility personnel may result in dismissal of my dog(s) from the programs.
- I must pay for all services at the time they are rendered. I understand any unpaid fees by me will be sent to collections, and I will be responsible for all collections and legal fees incurred by such actions taken.
- In admitting my dog(s) into the Facility, the Facility has relied on my representation that my dog(s) is/are in good health, has/have not been ill with any communicable disease within the last 30 days and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
- I have read and understand the Facility's "Rules and Regulations."
- I understand that Facility staff give all pets involved in any type of incident a cursory examination; however, HPC will not be liable for the location, treatment or diagnosis of any injuries incurred on the Facility's premises. If my dog(s) is/are involved in an incident at the Facility, I will check my dog(s) further or seek treatment for my dog(s) by a licensed veterinarian at my discretion and cost.
- Photographs, videotape or digital recordings are taken of the facility, dogs, customers and staff on a regular basis for, among other things, use in advertising by Harmony Pet Clinic (HPC). I acknowledge that all such images (electronic, negatives and positives), together with prints and the copyrights therein, are the property of HPC. I give HPC and persons authorized by HPC my consent, permission and authorization, without compensation to me, to use, reproduce and alter the images, in print or electronic format (including on the internet), either alone or in combination with other images, text and graphics. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images. I represent that I am at least 18 years of age and acknowledge that the rights granted in this paragraph are irrevocable, worldwide and perpetual, and are binding on my heirs, successors and assigns.
- For myself, my heirs and any assigns, I hereby release Harmony Pet Clinic (HPC), its agents, officers, subcontractors, employees, animal parents, customers and potential customers of HPC from any and all liabilities for injuries to myself, my dog, or any other property of mine which arise in any way out of services and/or products provided by or as a consequence of my association with HPC. I acknowledge and understand that every dog reacts differently and that animals, by nature are unpredictable.

I grant the Facility and/or its agent's full power of decision concerning the care and well being of my dog(s). Should any medical emergency arise, it is agreed that the Facility or its selected agents can and will make any needed decision concerning medical treatment and choice of care given up to \$ \_\_\_\_\_, and I will be responsible for reimbursing all such costs to the Facility.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Date: \_\_\_\_\_

Witness: \_\_\_\_\_